



## ABSTRACT

The purpose of this diploma thesis is to conduct a comprehensive analysis of the case of an implementation of a Project Management Centre of Excellence within a selected company. Through the examination of a real-life case study, the research intends to identify both successful and problematic aspects faced during the implementation process. This thesis provides practical recommendations for improvement and guides on how to further address the complexities of the Project Management Centre of Excellence operation.

## KEY THOUGHTS

- Enterprises considering having PMO should have some level of project management before creating a project management office.
- Attention should be paid to ensuring the availability of qualified and experienced staff.
- Regularly review and update the strategic direction of the CoE to adapt to changes in the organisational landscape.

## SOME FACTS

The 2021 Harvard Business Review concluded that project-based employment is the future as projects are replacing operations.

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In 1805 in Britain, a conception of the project management office was mentioned the first time.

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PMO was mentioned in 95 different forms thought research papers.

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Currently, no globally defined standard or model to define the structure, steps, or outline of PMO formation exists.

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A global definition of PMO is not achievable due to the customizing of different PMOs to meet various demands of businesses.